



The Appeal Letter

Combat Denied Claims & Get Paid What You Deserve!

Preauthorizations in Jeopardy: Online Payer Portals and Third Party Vendors Complicate Process



Patient stories are the pulse in healthcare communication.

"Open all meetings with a patient story—good or bad—and make sure the importance of patient centricity is the message communicated at all leadership meetings," states the Press Ganey whitepaper "A Strategic Blueprint for Transformation Change," released this month and available at PressGaney.com.

Do appeal letters fall within to scope of communications which could be improved with stories?

It is definitely possible.

[Read More....](#)

AppealTraining.com Featured Letters

We have a new appeal letters under



Specialty-Care Appeals. Please see the following appeal letters for **Mental Nervous and Substance Abuse** treatment appeals:

Request for Clinical Criteria – Mental/Nervous/SA

Request for Clinical Credentials – Mental/Nervous/SA

Request for Coding Criteria – Mental/Nervous/SA

Request for Mental/Nervous/SA Peer Review

Let us know if you have a specialty-specific appeal scenario which is not covered by our content. We are always growing our appeal letter database.

[Visit AppealTraining.com's Database of 1600+ Letters](https://www.appealtraining.com)

AppealTraining.com Featured Training Course: Benefit Disclosure



When it comes to benefit eligibility and treatment reimbursement, you rely heavily on payers' to provide accurate benefit disclosure.

The truth, in reality is .. sometime you get good information; sometimes you don't.

In fact, payers like the sentence "Verification of benefits is not a guarantee of payment" so much, it is a featured recording on most phone calls.

How can providers seek reliable reimbursement information? AppealTraining.com has a training course aimed at improving staff performance on benefit disclosure processes.

Our training course, entitled "Benefit Disclosure", covers how to better utilize the providers verification of coverage process. Medical providers provide a valuable service assisting patients with coverage confirmation and overall health insurance literacy. Often, however, carriers misquote benefits and/or fail to provide complete information. Listen to this

course for a complete discussion regarding:

- Registration Data Quality and appeals related to misquoted benefit information
- How to protect your verification efforts so that insurance carriers can be held accountable for misinformation
- Demanding Benefit Clarification disclosure so that confusing coverage terms are explained in context of planned treatment
- How to use a Pretreatment Disclosure Request form for optimum results for your practice.

Go to <http://appealtraining.com/training-courses/> to view this course as well as 25 other training courses covering overturning and reducing insurance claim denials.



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